

**SOFTWARE**

# MODBUSVIEW™

## PC-Based Software Tool

for the FT1, FT4A, and FT4X Thermal Gas Mass Flow Meters



### Software User's Manual

Document #112268

Rev A





*This publication must be read in its entirety before performing any operation. Failure to understand and follow these instructions could result in serious personal injury and/or damage to the equipment. Should this equipment require repair or adjustment beyond the procedures given herein, contact the factory at:*

**FOX THERMAL INSTRUMENTS, INC.  
399 RESERVATION ROAD  
MARINA, CA 93933  
TELEPHONE: 831-384-4300  
EMAIL: SERVICE@FOXTHERMAL.COM**

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1. Introduction	Page 4
2. Installation	Page 5
3. Wiring	Page 8
4. Startup	Page 9
5. Operation	Page 12
a. Main Screen. ....	12
b. CAL-V™ ....	13
c. Meter Info ....	14
d. Process Variables ....	14
e. Gas-SelectX® ....	15
f. Meter Settings ....	16
g. FT4X Settings ....	18
h. Control Commands ....	19
i. Communication Logs ....	21
6. Glossary	Page 22
7. Index	Page 23



### Introduction

Thank you for purchasing a thermal gas mass flow meter from Fox Thermal, manufacturer of some of the most technically advanced flow meters in the world. Extensive engineering effort has been invested to deliver advanced features, accurate measurement performance, and outstanding reliability.

The ModbusView™ software allows users to easily display data and configure the FT1, FT4A, and FT4X to specific application parameters. The software can access the Gas-SelectX® menu and the CAL-V™ calibration validation diagnostic test. Unique to the FT4X is the 24-Hour Log which provides the daily totals by Contract Time.

The Modbus View software can interface with your flow meter if it has been ordered with the RS485 serial communication option. The ModbusView™ Software has been developed to react intuitively to the type of flow meter with which it is interfacing.

ModbusView can also interface with your flow meter through Modbus TCP/IP over ethernet when using a compatible Modbus RTU serial to TCP/IP converter. The FT1, FT4A, and FT4X meters communicate through serial Modbus RTU and require the converter to interface with Modbus TCP/IP. This setup allows the meter to be accessed across standard networking equipment using TCP/IP.

This Manual contains the installation and operation instructions for the ModbusView™ Software.

This manual is divided into the following sections: Introduction, Installation, Wiring, Startup, Operation, Glossary and Index.



Download the ModbusView™ Software from Fox Website

The latest version of the ModbusView™ software is available for download at [www.foxthermal.com/literature/#software](http://www.foxthermal.com/literature/#software)

The location of the ModbusView Software download link on the Fox Thermal website is shown below.

Fig. 2.1: Online Download Location for ModbusView™ Software

Literature Downloads

The following media have been assembled for easy download and accessibility. If you cannot find what you're looking for, please check our FAQ's or Contact Us.

Software Downloads

Title/Description		FT1/FT4A/FT4X				
Modbus View Software		(v 1.0.0)				
Modbus View Informational Datasheet						
Modbus View Software Manual						

Title/Description		All Meters	FT1	FT2A	FT3	FT4A	FT4X
FT View Software		(v 2.1.1)	(v 3.0.1)	(v 5.0.1)	(v 3.0.4)	(v 3.3.2)	
FT View Software Informational Datasheet							
FT View Software Manual							
FT View VCP Driver*							
HART DD							

Literature Downloads

Product Literature

White Papers

Application Guides

Application Optimizers

Case Studies

Product Drawings

Other Brochures

Software Downloads

3D Viewer



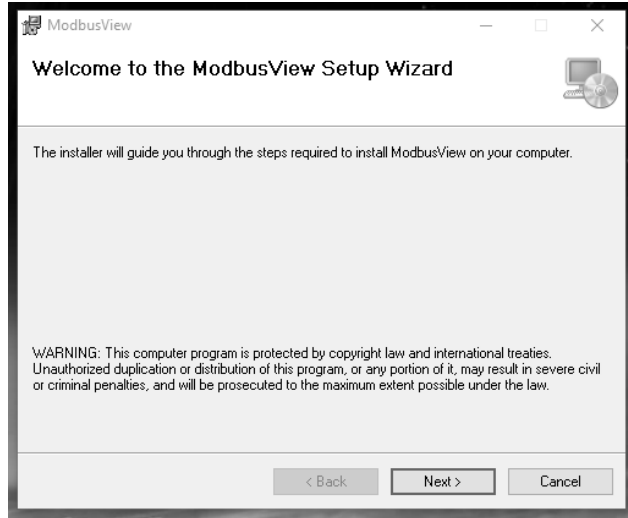
# ModbusView™

## Installation

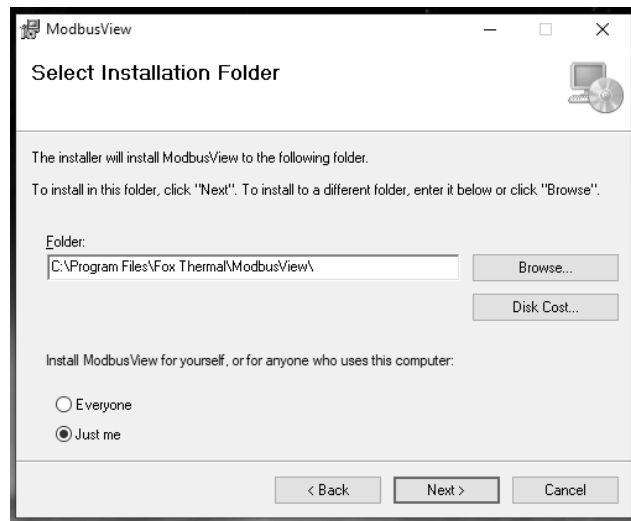
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### Install the ModbusView™ Software on a PC

To install the ModbusView™ program, run the "ModbusViewInstaller.msi" file that is located in the downloaded file. The installer will show:

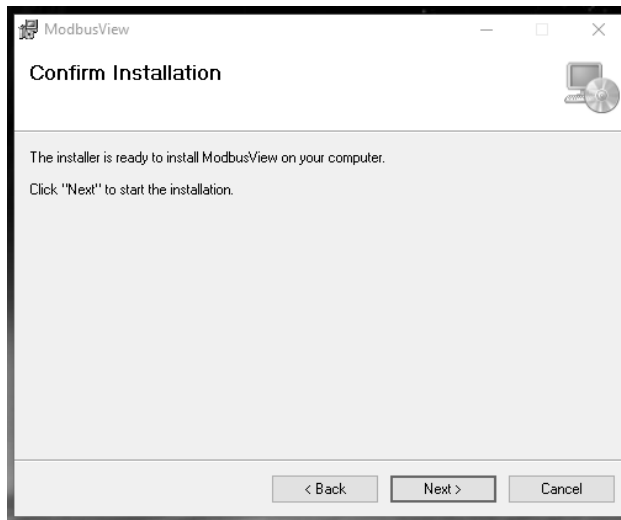


Click "Next" to get started on the installation.

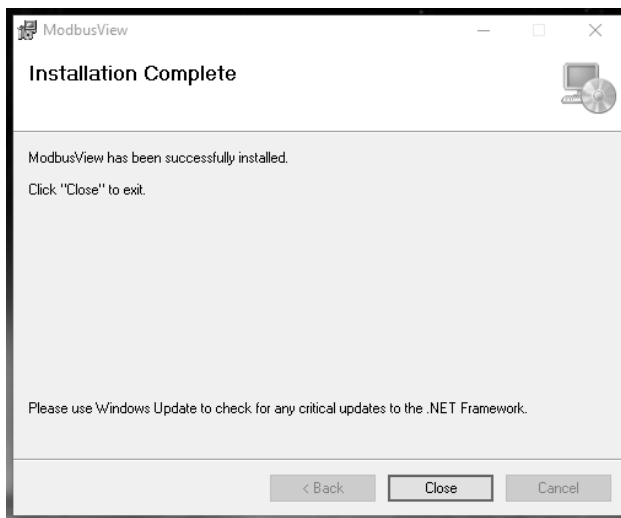


If the default folder location is not desirable, select the folder in which you wish to install ModbusView™. Then choose the radio button for accessibility options. When finished, click "Next".





When the program is ready to install, confirm installation by clicking "Next".



When the program is done installing, click "Close". The ModbusView™ Software is now ready to use. You will be able to find ModbusView™ by accessing the Start menu on your desktop.



Power Wiring

Refer to the product Instruction Manual for Power input wiring instructions. The flow meter must have power to communicate with the ModbusView software tool.

Connect the Flow Meter to a PC or Laptop

Connect your flow meter to a PC or laptop that has ModbusView software successfully downloaded to the operating system. For Modbus RS-485 serial communication, connect to a computer with a built in RS-485 Modbus port or use a USB to RS-485 Modbus converter. When communicating through Modbus TCP/IP over ethernet, a Modbus RTU serial to TCP/IP converter is required. Fox Thermal offers USB to RS-485 Modbus converter and Modbus RTU serial to TCP/IP converter accessories. Compatible devices are also available from other manufacturers.

Fig. 3.1: FT1 and FT4A Wiring Diagram

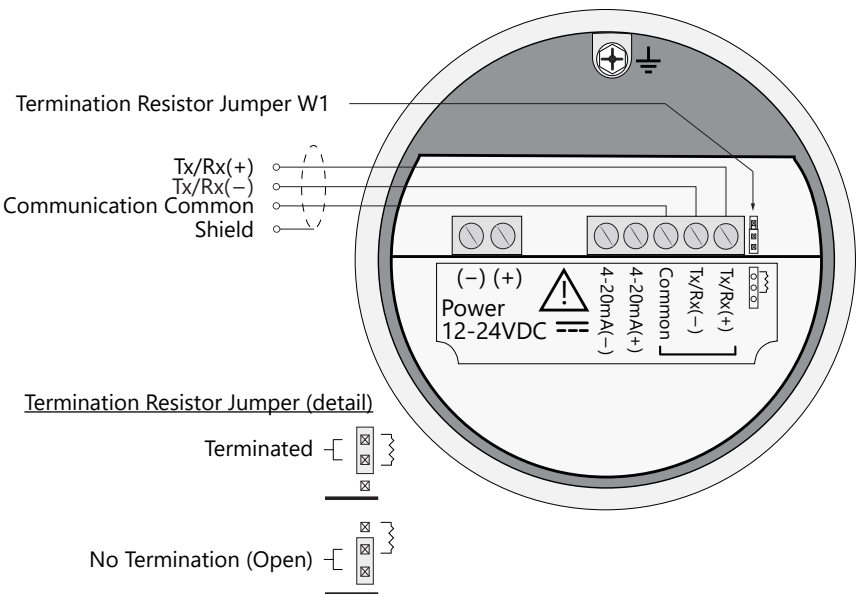
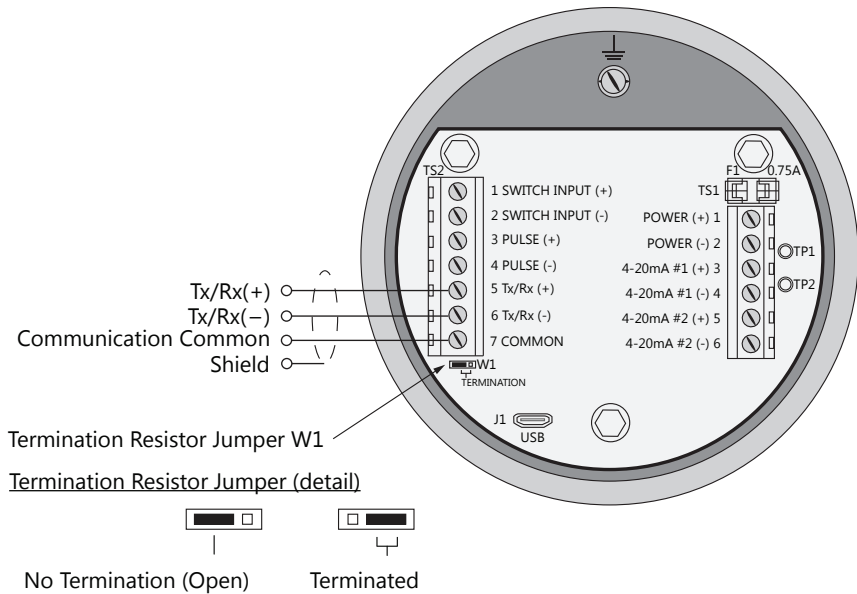


Fig. 3.2: FT4X Wiring Diagram





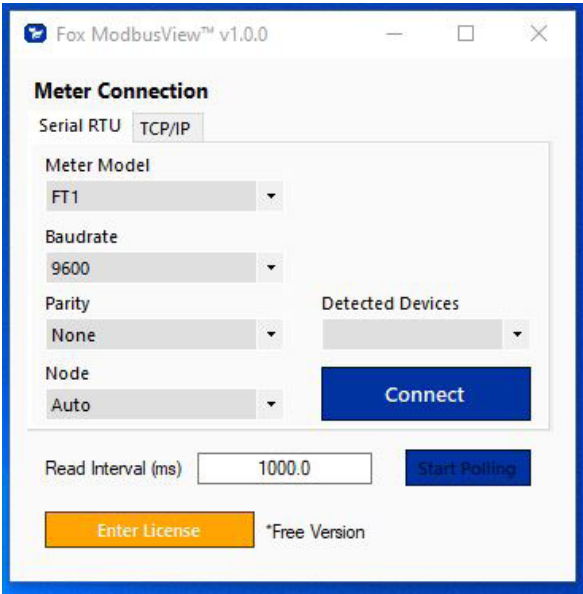
Startup ModbusView™ Software

After connecting to a PC, ensure the flow meter is powered on and startup the ModbusView software. The software is accessible in the Windows "Start" menu, Windows Search, or the Desktop Shortcut.

ModbusView™ Connect Window

Upon opening ModbusView, the Connect window will appear.

Fig. 3.3: Connect Window

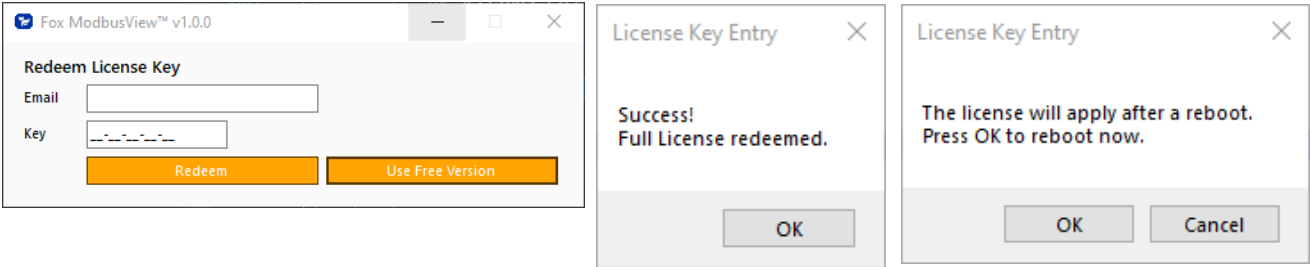


Redeem License Key

To unlock the full version of the software, press the "Enter License" button. This will bring up a menu where you will enter your Email and Key. The Key is sent to the email designated on the order. Please check any spam folders or contact support if the Key was not sent. Once entered, press the "Redeem" button" to redeem the key. The software will then reboot as the full version. Alternatively, select the "Use Free Version" button to use the software without the advanced features.

This activation requires an internet connection.

Fig. 3.4: License

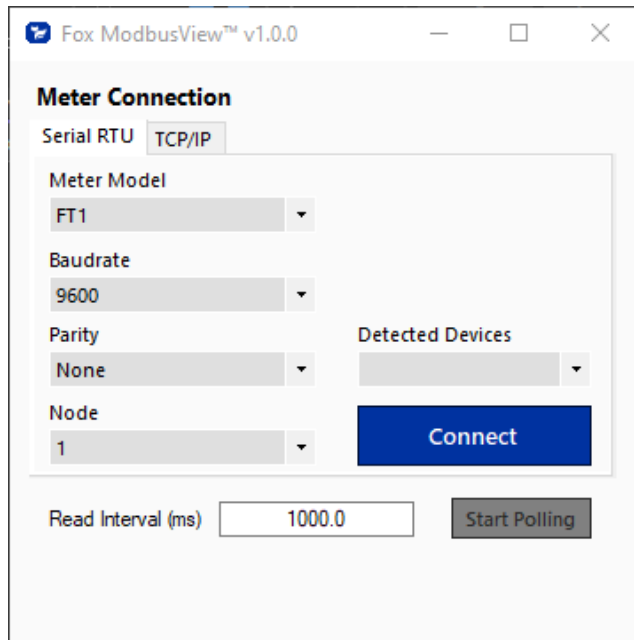




### Using the ModbusView™ Connect Window

Ensure the correct tab is selected for the communication type: Serial RTU for RS485 Modbus, or TCP/IP for Modbus TCP/IP over Ethernet. Match the following Modbus settings from the meter to the software for a successful connection. The serial communication settings of the meters can be viewed in the display menus of the FT1, FT4A, and FT4X flow meters. Refer to the flow meter instruction manuals. The default settings are shown in the Connect Window below.

*Fig. 4.1: Connect Window*



#### Meter Model

On meter firmware v8.3 and newer, the Meter Model will be automatically detected upon connection. On meter firmware below v8.3, the Meter Model must be selected from the drop down menu. The flow meter's label will note the model number. Options available are: FT1, FT4A, FT4X.

#### Baudrate

Options available are: 1200, 2400, 4800, 9600, 19200, 38400, 57500, 76800, 115200.

#### Parity

Options available are: None, Odd, and Even

#### Node

Select the node address of the meter or "Auto". Selecting "Auto" will search for all possible Modbus nodes (1-255) and add them to the Detected Devices. Serial communication can be switched between the multiple detected devices.



**NOTE!** The "Auto" option may take a few moments to finish searching all devices - set to a specific node value for a faster connection.

When all menu options for baudrate, parity, and node have been chosen, click **Connect**.



**Detected Devices**

After clicking "Connect", all detected devices will populate this drop down menu, allowing the user to switch between them.



**NOTE!** The flow meter must be connected to the computer for the system to register it.

**Read Interval (ms)**

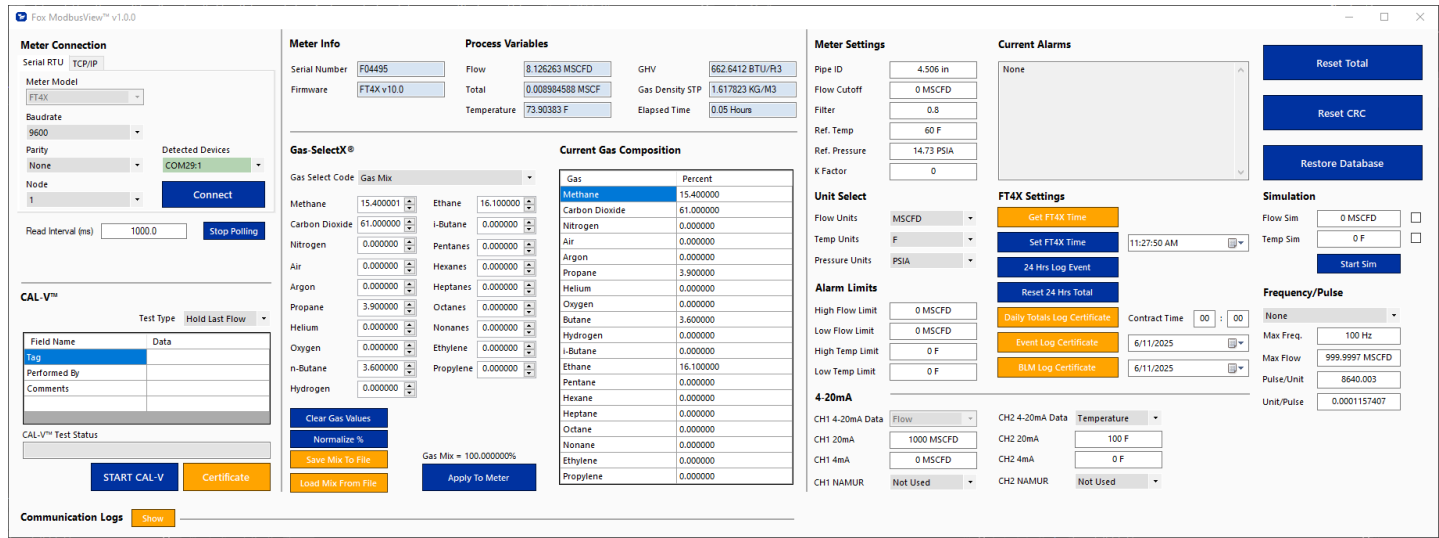
This value defines the amount of time between each of the data requests. For example, when the value is 1000 ms, the software will request all of the values, then wait 1000 ms (1 second) until the data is requested again. Once connected, the software will automatically start polling the Modbus registers. Use the Start/Stop Polling button pause or resume data acquisition.



Main Screen

The image below depicts the full ModbusView Window that appears after the Connect Window.

Fig. 4.2: ModbusView™ Main Screen



**NOTE!** Data on the screen is refreshed at user selected Read Interval rate.

Details on the different sections of the Main Screen, will be covered on the following pages.



**CAL-V™ Section**

The CAL-V™ calibration validation test can be performed from the ModbusView™ software interface. Upon completion of the test, a certificate can be produced and printed. Enter information in the three data fields (Tag, Performed By, and Comments) or custom blank fields that you want included on the corresponding fields of the CAL-V certificate.

Fig. 4.3: CAL-V™ Window

CAL-V™

Test Type Hold Last Flow ▼

Field Name	Data
Tag	
Performed By	
Comments	

CAL-V™ Test Status

START CAL-V

Certificate

**Tag**

The "Tag" is a meter identifier.

**Performed By**

"Performed By" identifies the person who initiated the test.

**Comments**

"Comments" provide any additional details.

**Test Type**

To control the action of the flow meter outputs during the CAL-V test, select "Hold Last Flow" or "Go to zero" in the Test Type field. "Hold Last Flow" will keep the flow 4-20mA and pulse outputs at the last value measured. "Go to zero" will set the flow 4-20mA and pulse outputs to the equivalent of zero flow.

**START CAL-V™ Button**

To start a CAL-V test, use the "Start CAL-V" button. This will run the test for 5 minutes and display realtime results in the "CAL-V Test Status" box.

**Print Certificate**

When the test is complete, use the "Certificate" button to generate the certificate. Follow the prompts to print as desired.



### Meter Info Section

**Serial Number**

Serial number of the flow meter.

**Firmware**

Revision level of the firmware (software) programmed in the flow meter.

### Process Variables Section

**Flow**

Current flow rate in selected units

**Total**

Cumulative mass or volume flow in selected units

**Temperature**

Gas temperature (Fahrenheit or Celsius)

**GHV**

Gross Heating Value (GHV) of the programmed gas in the Gas-SelectX® gas menu calculated by the meter

**Gas Density STP**

Density of the gas composition programmed in the Gas-SelectX® menu at the Standard Temperature and Pressure conditions specified in the flow Meter Settings

**Elapsed Time**

Time since the Totalizer was reset



## Gas-SelectX® Section

This menu is used to program the gas selection. The available gases are model specific and will update accordingly based on what the current "Meter Model" selection is set to.

Fig. 4.4: Gas-SelectX® Window

The screenshot shows the Gas-SelectX® window with the following elements:

- Gas Select Code:** A dropdown menu set to "Gas Mix".
- Gas Percentages:** Two columns of input boxes with up/down arrows for various gases.
 

Gas	Percentage	Gas	Percentage
Methane	94.900000	Ethane	2.500000
Carbon Dioxide	0.700000	i-Butane	0.000000
Nitrogen	1.600000	Pentanes	0.000000
Air	0.000000	Hexanes	0.000000
Argon	0.000000	Heptanes	0.000000
Propane	0.300000	Octanes	0.000000
Helium	0.000000	Nonanes	0.000000
Oxygen	0.000000	Ethylene	0.000000
n-Butane	0.000000	Propylene	0.000000
Hydrogen	0.000000		
- Buttons:**
  - Clear Gas Values (Blue)
  - Normalize % (Blue)
  - Save Mix To File (Orange)
  - Load Mix From File (Orange)
  - Apply To Meter (Blue)
- Summary:** Gas Mix = 100.000000%

### Gas Select Code

When setting any Gas Mix or Oil and Gas Mix, use the value boxes to set the exact percentages. Once the gas configuration is complete, use the "Apply To Meter" button to write the configuration to the meter.

### Clear Gas Values

Use the "Clear Gas Values" button to reset all of the gas percentages to zero in the input boxes.

### Normalize %

In the event that the final mix does not equate to 100% then use the "Normalize %" button - this will scale the mix up or down while maintaining the ratio between gases.

### Save Mix To File

When the desired mix is configured, it is possible to save it as a file for reference - use the "Save Mix To File" feature and follow the prompts.

### Load Mix From File

To load in a previously saved gas mix, use the "Load Mix From File" feature.



**Meter Settings Section**

Basic configuration of the meter can be set including Pipe ID, Flow Cutoff, Filter, Ref. Temp, Ref. Pressure, and K Factor.

*Fig. 4.5: Meter Settings*

**Meter Settings**

Pipe ID	<input type="text" value="4.026 in"/>
Flow Cutoff	<input type="text" value="0 SCFM"/>
Filter	<input type="text" value="0.8"/>
Ref. Temp	<input type="text" value="80.33 F"/>
Ref. Pressure	<input type="text" value="14.69595 PSIA"/>
K Factor	<input type="text" value="0"/>

**Unit Select**

Select from a variety of units for Flow, Temperature, and Pressure.

*Fig. 4.6: Selecting Units*

**Unit Select**

Flow Units	<input type="text" value="SCFM"/>	▼
Temp Units	<input type="text" value="F"/>	▼
Pressure Units	<input type="text" value="PSIA"/>	▼



Alarm Limits

Set the values for the following alarms: High Flow Limit, Low Flow Limit, High Temp Limit, and Low Temp Limit.

Fig. 4.7: Alarm Limits

Alarm Limits

High Flow Limit	0 SCFM
Low Flow Limit	0 SCFM
High Temp Limit	0 F
Low Temp Limit	0 F

4-20mA

Configure the 4-20mA output(s) including Data Select (Flow or Temperature), 20mA scaling value, 4mA scaling value, and NAMUR setting.

Fig. 4.8: 4 to 20mA

4-20mA

CH1 4-20mA Data	Flow	CH2 4-20mA Data	Temperature
CH1 20mA	694.4445 SCFM	CH2 20mA	120 F
CH1 4mA	0 SCFM	CH2 4mA	0 F
CH1 NAMUR	Not Used	CH2 NAMUR	Not Used

Current Alarms

This box displays all of the current Alarms/Error messages the meter will output.

Fig. 4.9: Current Alarms

Current Alarms

Flow Sensor Open  
Check Red/White Wires  
Invalid Board Calibration Values  
Flow is below low limit  
Temperature is over high limit  
Temperature is below low limit  
Gas mix is not 100%



### FT4X Settings Section (Only on FT4X Models)

This menu controls the FT4X specific settings including the 24 Hour Totals Log, the Event Log, the BLM Log, and the current time.

Fig. 4.10: FT4X Settings Window

The screenshot shows the 'FT4X Settings' window. It contains a vertical list of buttons on the left and corresponding input fields on the right. The buttons are: 'Get FT4X Time' (orange), 'Set FT4X Time' (blue), '24 Hrs Log Event' (blue), 'Reset 24 Hrs Total' (blue), 'Daily Totals Log Certificate' (orange), 'Event Log Certificate' (orange), and 'BLM Log Certificate' (orange). The input fields are: a time field showing '9:37:17 AM' with a calendar icon, a 'Contract Time' field showing '00 : 00', and two date fields both showing '2/ 4/2025' with calendar icons.

#### Get FT4X Time

Request the current time from the FT4X clock.

#### Set FT4X Time

Use the Date Time input box to define the time, then use the "Set FT4X Time" button to write it to the FT4X.

#### 24 Hrs Log Event

This button will generate a Daily Totals Log record using the total flow accumulated since the previous record.

#### Reset 24 Hrs Total

This button will clear all of the 40 Daily Total records and clear today's accumulated total as well.

#### Daily Totals Log Certificate

Use this button to generate a certificate containing 40 Daily Total records.

#### Contract Time

Set the time-of-day HH:MM for which the Daily Totals Log will record the total each day.

#### Event Log Certificate

Use the Date input box to define the date that the software will read Event Logs back through, then use the "Event Log Certificate" button to generate the certificate.

#### BLM Log Certificate

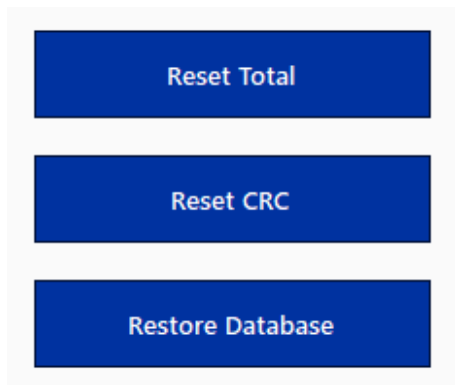
Use the Date input box to define the date that the software will read BLM Logs back through, then use the "BLM Log Certificate" button to generate the certificate.



### Control Commands Section

The control commands provide additional functionality by sending available commands for the meter to perform.

Fig. 4.11: Control Commands Section



#### Reset Total Button

The "Reset Total" button will clear the meter totalizer.

#### Reset CRC Button

In the event of a CRC error, review the meter parameters and ensure they are correct. The use the "Reset CRC" button to clear the alarm.

#### Restore Database Button

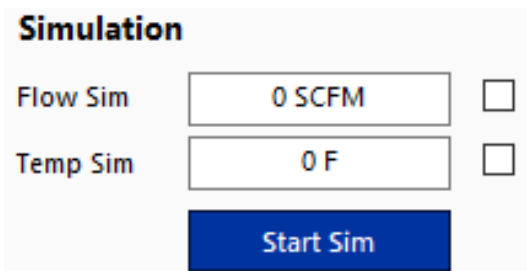
The "Restore Database" button will reset the meter to the factory configuration.

### Simulation

Simulate a flow and/or temperature value for the device to output.

Use the check boxes to include the desired simulation value(s) before pressing the "Start Sim" button.

Fig. 4.12: Simulation

The image shows a simulation control panel. At the top, the word 'Simulation' is written in bold. Below it, there are two rows. The first row is labeled 'Flow Sim' and contains a text input field with '0 SCFM' and an unchecked checkbox to its right. The second row is labeled 'Temp Sim' and contains a text input field with '0 F' and an unchecked checkbox to its right. Below these two rows is a large blue button with the text 'Start Sim' in white.

When finished with the simulation function, press the button to end the simulation and return the flow meter to normal operation.



**Frequency/Pulse**

Configure the values used for the Frequency/Pulse output including: output select (Frequency, Hi/Low Flow or Temp Alarms, or System Alarm), Max Frequency Value, Max Flow Value, Pulse/Unit Value, and Unit/Pulse Value.

*Fig. 4.13: Frequency/Pulse*

**Frequency/Pulse**

None

▼

Max Freq.

100 Hz

Max Flow

694.4443 SCFM

Pulse/Unit

8.640002

Unit/Pulse

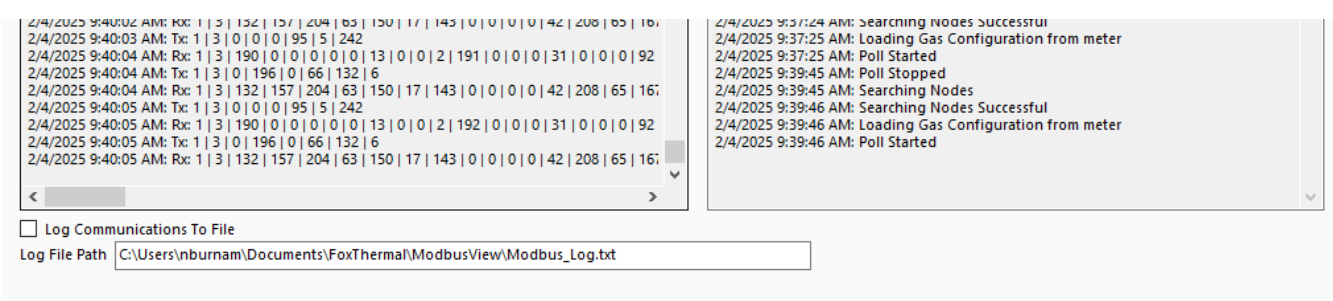
0.1157407



Communication Logs Section

The Communications Logs give access to two logs: Modbus Communications Log and Software Event Log. This menu is hidden by default.

Fig. 4.14: Communication Logs Window



Communication Log Show/Hide Button

Use the button to "Hide" or "Show" the Communications Logs.

Modbus Communication Log

The "Modbus Communications Log" displays all of the outgoing (Tx) and incoming (Rx) Modbus communications as bytes separated with a vertical line.

Log Communication To File

To use the log to file feature, first set the file path by clicking within the "Log File Path" input box. Then, check the box for "Log Communications To file" and follow the prompt.

**NOTE!** It is recommended to uncheck the "Log Communications To File" box before opening the file in a text file viewer - this will help avoid multiple programs accessing the same file at the same time.

Software Event Log

The Software Event Log is a more user-friendly log for displaying events that take place within the Modbus View Software.



### Glossary of Terms and Definitions

BLM	Bureau of Land Management
CFG	Configuration
COM	Communication
CRC	Cyclical Redundancy Check
GHV	Gross Heating Value
Hrs	Hours
Max	Maximum
NAMUR	User Association of Automation Technology in Process Industries
PC	Personal Computer
RTC	Real Time Clock
RTU	Remote Terminal Unit
Rx	Receive
STP	Standard Temperature Pressure
TOT	Total
TCP/IP	Transmission Control Protocol/Internet Protocol
Tx	Transmit
USB	Universal Serial Bus



**Index**

**CAL-V™, 13**  
**Contract Time, 18**  
**Gas-SelectX®, 15**  
**Glossary, 22**  
**Installation, 5**  
**Introduction, 4**  
**Logs, 18**  
**Reset Total, 19**  
**Reset CRC, 19**  
**Viewing the Logs, 18**





## Wiring



## Troubleshooting Tips



**NOTE!** is used for Notes and Information



**WARNING!** is used to indicate a hazardous situation which, if not avoided, could result in death or serious injury.



**CAUTION!** is used to indicate a hazardous situation which, if not avoided, could result in minor or moderate injury.



[SALES@FOXTHERMAL.COM](mailto:SALES@FOXTHERMAL.COM)

### Address

399 Reservation Road  
Marina, CA 93933 USA

Make Downtime a Thing of the Past  
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### Phone

831.384.4300

### Worldwide

[foxthermal.com](http://foxthermal.com)